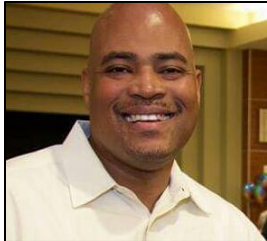




October 2016 Mini-Forum Speakers

Richard Hood, Commercial Card & Payments Practice Consultant, Corporate Travel Buyer Resources



Richard has more than 15 years of experience and knowledge of commercial card use where he has served as a program administrator, banker, and consultant for leading corporations, universities, and financial institutions.

Richard now works as the Commercial Card Practice Leader for CTBR, a full service consultancy for the corporate travel industry. In this role, Richard helps CTBR clients build effective, best-in-class T&E and Procurement Card programs.

Richard lives in Naples, Fla. where he makes fairly good use of the area's beautiful beaches and year around warm weather with friends and family.

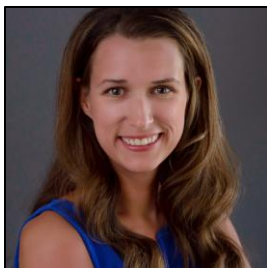
Marguerite Lennon, Director Commercial, UATP

Marguerite is Director Commercial for UATP, the global airline-owned direct form of payment network with annual volumes in 2015 of \$14B. UATP charge card accounts are issued by the largest and most strategic airlines in the world and used by companies worldwide to pay for their air and related expenses. UATP's global authorization and processing network offers simplified processing for hundreds of alternative forms of payment options by UATP merchants with a single connection.

The UATP network consists of more than 260 airline merchants across the globe covering more than 95 percent of all available seat kilometers in the world. Marguerite manages commercial activities for UATP in North America and Oceania working with UATP airline issuers and merchants to provide value-added payment options for customers.

Prior to joining UATP Marguerite was Managing Director Sales, Continental Airlines experienced in corporate, agency, leisure sales and specialty sales management as well as airport operations. She is a graduate of LMU and resides in Manhattan Beach, Calif.

Juliann Pless, Senior Vice President, CSI globalVCard



As SVP at CSI globalVCard, Juliann oversees the sales and operations of the company's globalVCard travel solution. Juliann has successfully managed the team responsible for the growth of the solution by establishing strategic partnerships, building brand awareness and increasing customer engagement. She frequently shares her expertise in corporate travel payment solutions through national speaking engagements.

Prior to CSI globalVCard, Juliann began her purchasing career at Parker Hannifin as a purchasing agent. She graduated from Stetson University's School of Business Administration with a major in Marketing and a minor in Electronic Business Solutions. She is a member of GBTA Ladders and leads CSI's charity committee. In 2014, Juliann was honored among the top '40 Under 40' rising business stars in the region.